SolutionsAe, Inc.

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SAM.gov Active Registration · Congressional District GA-04

IT & Cybersecurity

Service Desk & ITSM · Managed IT · Compliance Support — NAICS 541511 / 541513 · GSA MAS SIN 54151S

About Us

SolutionsAe administers the systems agencies run their IT support on. For the Centers for Disease Control and Prevention we provided system administration of the agency's BMC FootPrints IT service management environment across a two-year period of performance - queue and workflow configuration, user and role administration, and the daily upkeep that keeps a service desk answering. That is platform ownership, not seat-filling.

We deliver through a GSA Multiple Award Schedule under SIN 54151S with Order-Level Materials, and through an 8(a) STARS III GWAC seat. Both are active and the Schedule runs to September 2038, so a contracting officer ordering IT professional services from us is not opening a new procurement to do it.

Core Competencies

- ITSM and service desk administration
- Ticketing and workflow configuration
- Tier 1–3 help desk support
- Endpoint and network support
- Identity and access management
- NIST 800-171 compliance support
- Vulnerability management support
- IT staffing and technical recruiting

Why Agencies Bring Us In

- **The ordering vehicles are already in place.** GSA MAS SIN 54151S with Order-Level Materials, active through September 2038, plus an 8(a) STARS III GWAC seat.
- **Set-aside eligibility stacked on one contractor.** 8(a), HUBZone, WOSB, EDWOSB, and Small Disadvantaged Business, so one award can satisfy more than one goal.
- **Platform administration, not staff augmentation.** The CDC engagement put us inside the agency's own ITSM environment for two years.
- **No account-manager layer.** You work directly with the person scoping and staffing the requirement.

How We Engage

- Order under GSA MAS SIN 54151S, through 8(a) STARS III, or by direct award
- Order-Level Materials available on the Schedule for hardware and software pass-through
- Contract, contract-to-hire, or direct placement for staffed roles
- Sole-source eligible as an 8(a) participant within applicable thresholds

Roles We Place

- Service desk and IT support staff
- Systems and network engineers
- Cybersecurity analysts
- Software and application developers
- Program and project managers
- Accounting and finance professionals

Geographic Reach

Federal and commercial IT support delivered from our Chamblee, Georgia offices, on site or remote. We are actively expanding our presence in Middle Tennessee.

Certifications

SBA 8(a) Certified · HUBZone · WOSB · EDWOSB · Small Disadvantaged Business · Minority-Owned · SDVOSB Mentor · DBE — GA, FL, LA, WI, AL

Contract Vehicles

GSA MAS	**47QTCA18D00KU**
MAS SINs	**54151S · OLM**
Option period through	**Sep 18, 2028**
Ultimate end date	**Sep 18, 2038**
GWAC	**8(a) STARS III**

NAICS Codes

541511 Custom computer programming
541512 Computer systems design
541513 IT facilities management
541519 Other computer related services

Points of Contact

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Past Performance

Contract	Scope	Agency	Contract No.	Year	Value
BMC FootPrints ITSM Administration	Service management	HHS / CDC	75D30122C13678	2022–24	**$477,000**

Value is total obligations recorded in federal award data; company records show a contract value of $599,121. GSA MAS 47QTCA18D00KU is a contract vehicle held rather than delivered revenue, and is shown under Contract Vehicles.