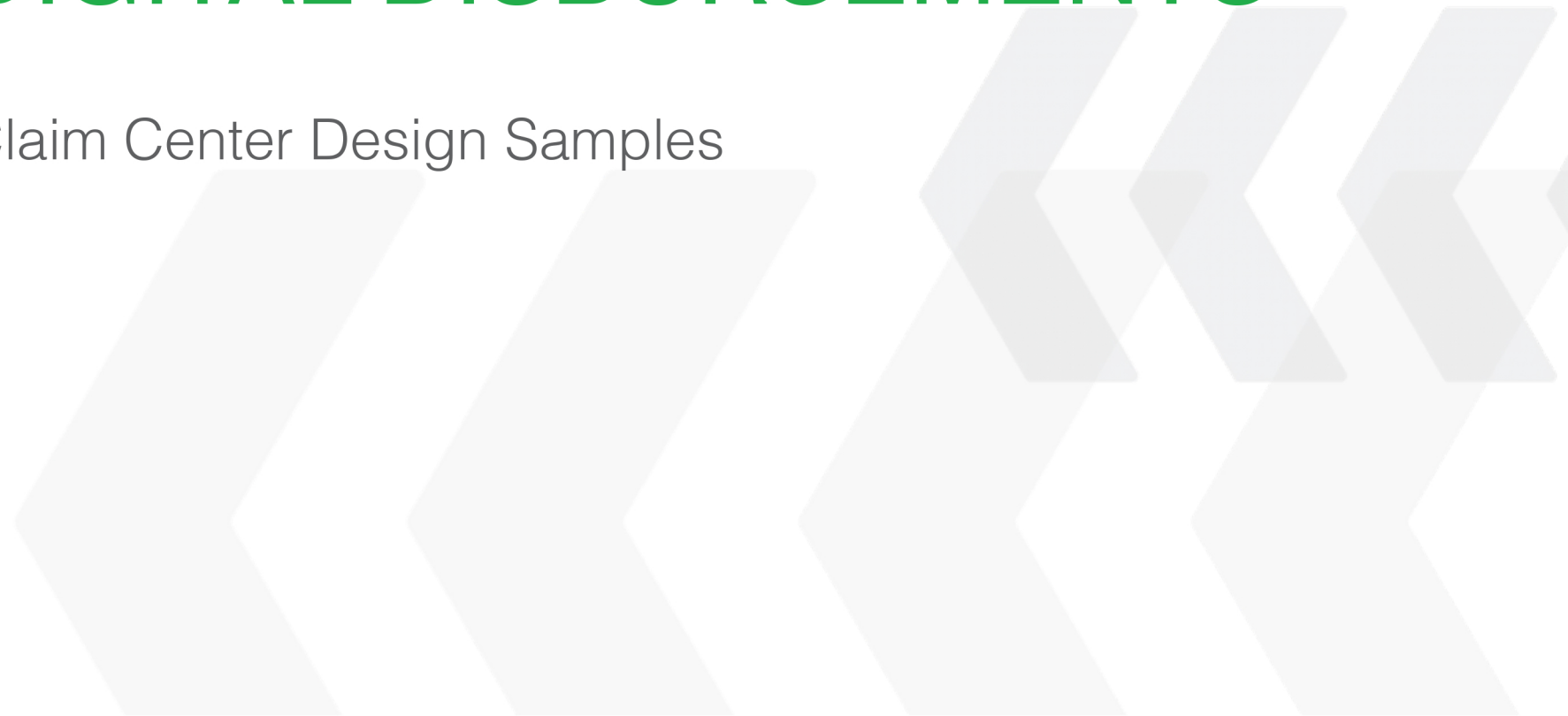




REAL-TIME DIGITAL DISBURSEMENTS

Notification & Payment Claim Center Design Samples

September, 2017





FEMA

DISASTER ASSISTANCE CLAIMS

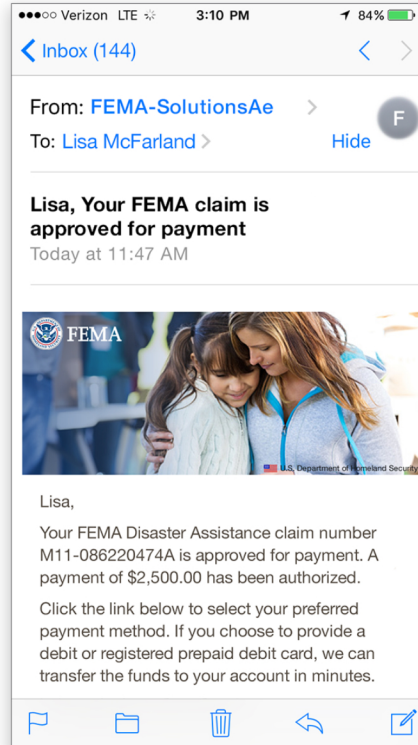
NOTIFICATION SERVICES: FEMA DISASTER ASSISTANCE CLAIMS

Notify customers of pending disbursements with custom, branded communications

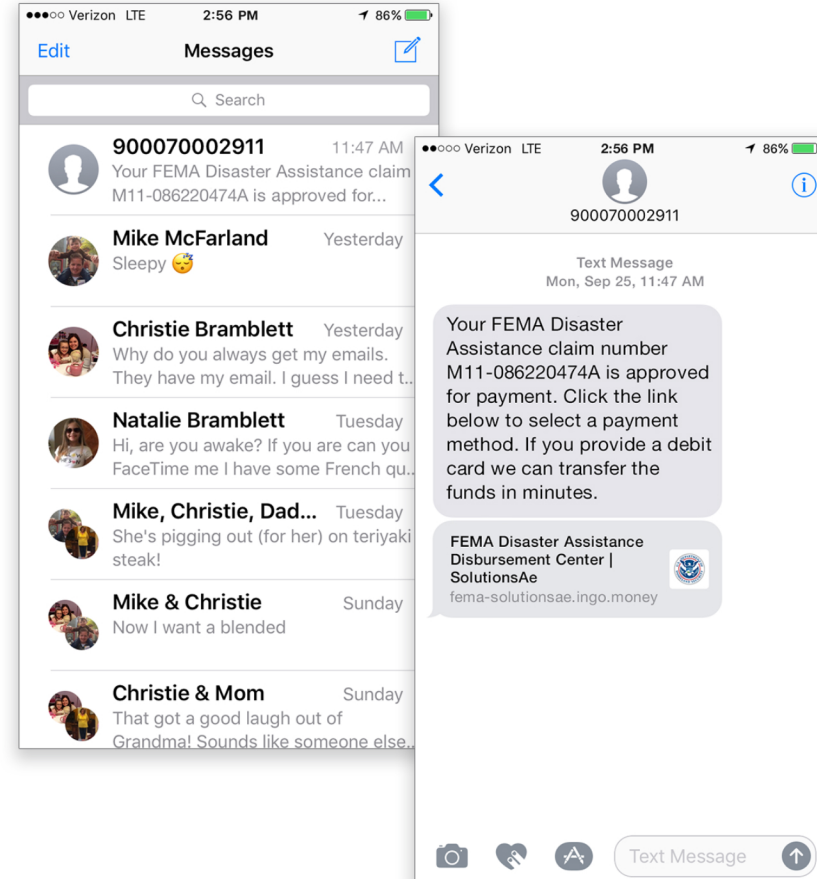
NOTIFICATION SERVICES

- Payment notifications, reminders, transactional communications and receipts
- Customize design and copy to support one-time or recurring payments
- Choose email and/or SMS channels by message
- Configure rules to set frequency and duration
- Configure default workflow process for expired notifications


SAMPLE EMAIL NOTIFICATION




SAMPLE TEXT NOTIFICATION




PAYMENT CLAIM CENTER: AUTHENTICATION & PAYMENT METHOD

HELP



Committed to helping you recover.


Receive your disaster assistance funds in any way you choose.



Sign in to receive your disaster assistance funds

FIRST NAME	LAST NAME	FEMA CLAIM NUMBER
<input data-bbox="196 811 366 861" type="text"/>	<input data-bbox="379 811 550 861" type="text"/>	<input data-bbox="591 811 950 861" type="text"/>
ADDRESS		SSN LAST 4 DIGITS
<input data-bbox="196 915 550 965" type="text"/>		<input data-bbox="591 915 764 965" type="text"/>
CITY	STATE	ZIPCODE
<input data-bbox="196 1019 366 1069" type="text"/>	<input data-bbox="379 1019 443 1069" type="text"/>	<input data-bbox="456 1019 583 1069" type="text"/>



Legal disclosure and copyright statement language

HELP


Payment Method

Choose how you want to receive your money


Link an account to receive your money in minutes or choose other options.

MONEY IN MINUTES	MONEY IN DAYS
	
<input checked="" data-bbox="1381 622 1411 651" type="radio"/> Debit, Prepaid or Credit Card	<input data-bbox="1778 622 1809 651" type="radio"/> Bank Account Transfer (1-3 Days)
<input data-bbox="1381 669 1411 698" type="radio"/> PayPal Account	<input data-bbox="1778 669 1809 698" type="radio"/> Check by Mail (5-7 Days)
<input data-bbox="1381 716 1411 745" type="radio"/> Amazon.com Account	
<input data-bbox="1381 763 1411 792" type="radio"/> MoneyGram Cash Pick-up MONEYGRAM FEE: \$5.00	

Legal disclosure and copyright statement language







PAYMENT CLAIM CENTER: CARD ACCOUNT DATA & VERIFICATION

HELP

Card Account Information

Enter a debit, prepaid debit or credit card

Transfers are instant to most debit and prepaid cards. Some credit cards post in 24 hours.




NAME ON CARD

CARD NUMBER

BILLING ADDRESS

EXPIRATION DATE

SECURITY CODE 


CITY

STATE

ZIPCODE

SUBMIT

Legal disclosure and copyright statement language

HELP

Card Account Verification

Your card can receive payments

Receive funds to this card or go back to enter a different one.

CARD	EXPIRATION	FUNDS AVAILABILITY
Visa 0873	03/21	Instant

DETAILS

Payments sent to this account are typically posted and available to spend in seconds.

GO BACK

PAY TO THIS CARD

Legal disclosure and copyright statement language

PAYMENT CLAIM CENTER: TRANSACTION RECEIPT



[HELP](#)

Payment Complete

Funds have been transferred to your account

Your FEMA claim has been paid and your money is available to spend in your account. You will receive an email receipt for your records.

FEMA CLAIM NUMBER	AMOUNT	PAID TO ACCOUNT
M11-086220474A	\$ 2,500.00	Visa 0873

NOTES

Please contact us at 1-800-123-4657 if you do not receive your funds within one hour.

[EXIT](#)

[Legal disclosure and copyright statement language](#)

